

ENGLISH TOTAL CARE™

A gateway to enlightenment



Terms and Conditions

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Dear Students and Parents

You are welcome if you accept **Terms and Conditions** of **English Total Care**. Please read these before using our services. Here are the details below:

1. We, **English Total Care**, provide academic/tutorial services to the learners on online platform for the language subject English in its varied scopes considering it as both language as well as literature subjects.
2. We provide services on English literature, vocabulary, grammar, writing, comprehension, communicative English for any learners from Gr 5 onwards but all of these except Literature for learners above Gr 12.
3. We provide services to learners of Gr 5 onwards at **Flexi Fare** price range of **Rs 250-500 INR per hour on prepaid subscription plan only**.
4. Our per hour service charge as agreed on admission to our organization must be paid on the same date of each month when you will be admitted. Still, you will be given 5 days' relaxation after this in case you fail for any unprecedented reasons/problems. The charge will be levied monthly on the per hour basis calculation at the beginning of each month. The record will be shared back with you in the form of payment slip via both mail and WhatsApp. Remember that we accept payment online only. Therefore, you are requested to be careful of keeping proof of any kind of monetary transaction like screenshot, reference no etc. for future use or need.
5. We conduct an Entrance Test in which FM is 30 and qualifying marks for it is 50%, i.e., 15. Total time given is one hour which includes the process of Registration through the Google form link to be shared with your desired mail Id which you will use to receive future academic and official services and which will be registered with us on your behalf.
6. The fare may decrease or increase depending upon the performance in the Entrance Test during the time of Registration in the process of Admission. Bigger the score, smaller the fare and vice versa.

7. You can contact us at 9083022885 (call between 5 pm-7pm & WhatsApp in the official hour) and mail us at admin@englishtotalcare.com 24/7 before joining us. This time may vary as per your need and our conditions if you start taking service. For any queries, reach us preferably by mail. We are also available on social media like YouTube, Telegram, WhatsApp and Facebook as of now by the same name and authentic unique logo.
8. **English Total Care** reserves the copyright of its materials. Use of our materials must be for academic purpose only. Nobody or no third-party organization is allowed to use our authentic logo for any purposes without taking prior permission of Subhajyoti Das, the owner-CEO-educator of **English Total Care**.
9. You can discontinue from our services if not satisfied with a prior notice of a month otherwise sudden discontinuation from our service may not result in monetary refund for the unused hours of that month. In case of unused time, payment equivalent to it will be paid back or may be adjusted in the next month.
10. Your shared data are safe with us. We will be solely responsible for any kind of misuse of your data. Please never share any sensitive data like password, Debit card no, CVV etc. with us.
11. Your cooperation with us is our guarantee for your success.
12. These Terms and Conditions of use of our services are subject to change any time at the sole discretion of the organization including the fare and contact details but not without notice. In case of any change, you will be notified and further required to agree with our updated Terms and Conditions before continuing with our services.

For further information, reach us via the given mail address.

Subhajyoti Das

Subhajyoti Das

CEO, English Total Care